



whisper  
mining services





# Company Overview

Whisper Mining Services established 10 years ago in 2014 as an equipment hire company. Supplying ancillary equipment to the mining industry including QDS attachments, QDS basket bolters and air-track bolters.

Whisper Mining Services is based in Bloomsbury Queensland and has strong relations with various underground mines in the Bowen Basin with the refurbishing of conveyor structure and roller refurb with current contracts at Anglo American's Moranbah North Mine, Grosvenor Mine and Fitzroy Mining Company's Carborough Downs Mine.

Whisper Mining Services Health and Safety policy ensures our team of employees have the right qualifications for the required tasks. Whisper Mining Services have developed interview techniques to find the right people for the job and enforce a strict no drug and alcohol policy.



# Timeline



2014

Whisper Mining Services  
was created



Supplied equipment on  
hire to the mining industry  
as well as conveyor  
structure/roller refurb



2024

Whisper Mining Services  
continues strong  
partnerships with various  
mines in the Bowen Basin





EQUIPMENT SUPPLY, CONVEYOR PROJECTS AND LABOUR HIRE

**Whisper Mining Services** provides the refurbishment of rollers and conveyor structure for mining operations.



From diagnostics to refurbishment, Whisper Mining Services extends the life and performance of critical mining equipment, helping our clients maximise value and operational readiness.



**Cost  
Saving**



**High Standard  
Of Work**



**Quick  
Turnaround**



## **Whisper Mining Process** **ensures delivery of** **refurbished rollers and** **structure on time.**

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# Roller Refurbishment

**Rollers arrive  
at workshop**

**Test rollers  
for defects**

Whisper Mining Services has skilled employees to undergo the refurbishing of rollers and conveyor structure. We have a process in place to ensure we can deliver the refurbished rollers and structure on time.



# Inspection

All used, worn rollers and structures are transported from site to our Workshop for testing and refurbishment.

## Testing rollers



1

The rollers are fitted to a section of conveyor for testing. They are tested to identify any defects or abnormalities with the roller's casing, end caps, shaft and roller bearings such as noises vibration, burrs, damage or excessive movement for compliance.

2

The roller casings are buffed to remove any rust, corrosion and fines of build up a gauge tool is then used to check the thickness of the shell.

3

Once the roller has been identified as "Good For Service" the ends are then painted as per site requirement ( this may then identify how many times roller has been refurbished ie "life of roller").





# Roller and Structure Refurbishment

**Overhaul  
Rollers  
Structure**

**Pack  
Rollers  
Structure**

**Dispatch  
to Site**



## Overhaul , Pack Pods and Return

After refurb the rollers are then stacked uniformly onto pallets/pods depending on clients discretion or site requirements , Wrapped in plastic if required ( pallet form only ) . This ensures the rollers are secure for transportation and storage onsite.

Once the refurbishment is complete the rollers/structure are loaded and secured onto the truck for return delivery.



# Pricing

## Single Roller

Refurbished \$23.50

## Triple Roller

Refurbished \$ 68.50

## Structure Refurbishment

Refurbished \$ 350.00 Per Bay

The cost saving is that one roller either a single or a triple can be refurbed a maximum of 3-4 x pending Q&A testing compared to the price of purchasing a new roller





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**For any additional information or questions or you would like a consultation meeting please don't  
hesitate to call and discuss with our regional manager Kerry Bentley**

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**References can be supplied on request.**